

Medi-Cal Dental All Plan Stakeholder Meeting May 16, 2012 - Meeting Summary Notes

Topics	Discussion	Action Items
Immediate Action Expectations	<p>The following Immediate Action Expectations were discussed:</p> <p>Educational Brochure The educational brochure will be sent out with beneficiary letters. Approval to place the "1st Tooth, 1st Birthday" logo back on to the brochure and to switch the order of the Department of Managed Health Care and Health Care Options information that is on the back to prevent confusion. Currently Western has the brochure being translated. Printing logistics are being discussed.</p> <p>Informational Brochure Comments on the brochure were requested to be sent to MDSD by COB Friday May 25, 2012.</p> <p>Data Collection Handouts of data that has been collected by MDSD to monitor progress will be</p>	<p>Edits to be made on the brochure and send to translations and print.</p> <p>Compile all comments, suggestions, and edits on Informational Brochure. Make changes and resubmit back out to the group.</p> <p>All additional reporting will be updated and resubmitted to the group.</p>
Member Resolution Process	<p>DHCS will be implementing a Beneficiary Dental Exemption (BDE) process, as recommended by Senator Steinberg. A form is being developed that can be used by beneficiaries who are requesting to opt out of dental managed care and into fee-for-service. DHCS plans to roll out sometime in June and will be sending notifications to all beneficiaries. The form will go through a review process for stakeholder and plans to submit comments.</p> <p>Recommendations to create a guide or flowchart for the BDE process.</p>	<p>DHCS will send a draft of the form and letter to stakeholders and plans to review and submit comments.</p> <p>DHCS to create flowchart.</p>
RFA/RFP Update	<p>The Request for Application (RFA) has been turned into a Request for Proposal (RFP) procurement, which will now make the bids competitive and DHCS will be using a scoring mechanism to determine awardees. The RFP was released on May 16th and there is a 2 week comment period. Comments must be submitted to DHCS' Office of Medi-Cal Procurement. DHCS is looking into the possibility of having external reviewers that include stakeholders as evaluators of the bids.</p>	<p>Stakeholders and plans to submit any comments/questions on the RFP by May 31, 2012.</p> <p>DHCS will keep stakeholders updated on the ability of stakeholders as evaluators.</p>
Workgroups	<p>Three workgroups will begin the week of May 21st for Provider Outreach, Pediatric Provider Outreach, and Provider Credentialing.</p>	<p>DHCS will send a meeting notice to those who have signed up for the workgroups.</p>
Feedback	<p>Positive feedback on the improvements that have been made as a result of the Immediate Action Items and DHCS/plans/stakeholders making changes to the Geographic Managed Care program. GMC providers have experienced less difficulty with referrals because plans are taking the lead in ensuring beneficiaries get appointments and treatment. The enhanced fee schedules offered by the plans have provided more incentive for the providers to treat GMC beneficiaries.</p>	